



Summer Camp Deposits, Full Fees, and Refund Policy

Wonderland Camp wants as many campers to be able to attend as our summer schedule allows. For this reason:

- When you register for camp, you must pay a deposit of \$300. Or, you may send verification that your fee will be paid by someone else (for instance, a third party like a county agency or a charitable group); and
- You must bring the rest of your full camp fee to check-in on your first day of camp.

Our Procedure For Ensuring We Have Your Application and Deposit

1. As a particular week of camp begins to fill up during spring registration (85% of spots taken), our Office Manager will make a list of campers who have started their applications but haven't finished or who haven't paid their deposits.
2. The Office Manager or another staff member will call those campers and notify them that they have one week to complete their application and/or pay the \$300 deposit. Every effort will be made to contact the camper's parent or guardian, including emails and an additional phone call.
3. If the camper, parent, or guardian has not turned in a completed application or paid the deposit after that one week, **we will cancel the camper's registration** and open a spot for another camper. We will also confirm the cancellation with an email or phone call to the camper, parent, or guardian.

Our Refund Policy

- We refund a deposit up until ten weeks before the Sunday the camper is due to arrive. You must call camp to arrange the refund.
- We refund half the deposit up until six weeks before the Sunday the camper is due to arrive. You must call camp to arrange the refund.
- We refund half the deposit if the camper is hospitalized during the three days before he/she is due to arrive at camp or if a parent or guardian dies during that time.
- We do not issue any refunds within six weeks of the first day of camp or if a camper leaves camp for any reason after checking in on Sunday.

Occasionally a spot may still be open for a later week of camp; in that case, if a camper must cancel out of his/her originally scheduled week and is available to use the open spot, then the original deposit may be transferred to the later week. Deposits cannot transfer from one summer to the next or to weekend camps after the summer.

Wonderland Camp believes this policy protects the investment of our paying campers, our donors, and our staff, giving everyone the opportunity for camp!